State of Virginia (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: \_\_\_\_ C R WING 12/06/2018 VA0068 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 305 MARCELLA ROAD COLISEUM CONVALESCENT AND REHABILITA HAMPTON, VA 23666 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH CORRECTIVE ACTION SHOULD BE COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** PRÉFIX CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F 000 F 000 Initial Comments An unannounced biennial State Licensure survey was conducted 12/4/18 through 12/6/18. Three complaints were investigated during the survey. The facility was not in complaince with the Virginia Regulations for the Licensure of Nursing Facilities. The census in this 180 certified bed facility was 152 at the time of the survey. The survey sample consisted of 46 residents: 42 current resident reviews and and 4 closed record reviews. 1/11/19 F 001 F 001 Non Compliance The facility was out of compliance with the following state licensure requirements: This RULE: is not met as evidenced by: This plan of correction is respectfully The facility was not in compliance with the submitted as evidence of alleged following Virginia Regulations for the Licensure of compliance deficiencies existed or that we Nursing Facilities: are in agreement with them. It is an affirmation that corrections to the areas cited have been made and that the facility 12 VAC 5-371-180 (C). Infection Control. Cross is in compliance with participation Reference to F925. requirements. 12 VAC 5-371-200 (B.5.). Director of Nursing. 12 VAC 5-371-180 (C). Infection Control. Cross Reference to F687. Cross Reference to F925. 1. The kitchen floors were swept and 12 VAC 5-371-250 (A). Resident Assessment. mopped to remove any food Cross Reference to F641. particles/standing water and the light fixtures were cleaned with any dead 12 VAC 5-371-220 (B). Free of Significant roaches removed. Medication Med Errors. Cross Reference to Kitchen staff was reeducated on the F760. importance of maintaining an effective pest control program. 12 VAC 5-371-220 (D). Nursing Services. Cross 2. The Administrator/Designee will Reference to F677. inspect other areas of the kitchen to

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Electronically Signed TITLE

(X6) DATE

12/19/18

State of Virginia (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: \_\_\_\_ C 12/06/2018 B. WING **VA0068** STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 305 MARCELLA ROAD COLISEUM CONVALESCENT AND REHABILITA HAMPTON, VA 23666 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** PREFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F 001 F 001 Continued From page 1 ensure maintaining of an effective pest 12 VAC 5- 371 - 300 (B). Pharmaceutical program. Any variance identified will be Services. Cross reference to F761. cleaned immediately. 3. Administrator/Designee will reeducate kitchen staff on maintaining an effective pest control program. Inservice included but not limited to the policy on pest control and the procedure to contact the pest control company for services as needed. 4. The Administrator/Designee will inspect the kitchen twice a week for 6 weeks to ensure facility is maintaining an effective pest control program. The Administrator/Designee will identify any patterns or trends and report to the Quality Assurance and Performance Improvement Committee at least quarterly. 12 VAC 5-371-200 (B.5.). Director of Nursing, Cross Reference to F687. 1. Podiatry services were provided to resident #65 on December 6, 2018. The staff have been reeducated on foot care and the importance of ensuring diabetic residents are seen by the podiatrist on a routine basis. The Charge Nurses/designee will inspect all current residents' toenails to ensure foot care and/or podiatry services have been provided as needed. Any variances noted will be corrected and foot care and/or podiatry services will be obtained for the residents. 3. The Director of Education/Designee will reeducate RNs and LPNs and CNAs on "Foot Care". The inservice will include but is not limited to a review of the facility policy on foot care as well as the process for obtaining podiatry services for diabetic

State of Virginia (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: \_\_ C B WING 12/06/2018 VA0068 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 305 MARCELLA ROAD COLISEUM CONVALESCENT AND REHABILITA HAMPTON, VA 23666 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH CORRECTIVE ACTION SHOULD BE COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F 001 F 001 Continued From page 2 residents and any other resident for whom the staff is unable to provide sufficient foot care. The Assistant Director of Nursing/ Designee will perform 25 foot care assessed weekly for six weeks to ensure foot care and/or podiatry services have been provided to current residents. If any variances are identified, they will be investigated and or corrected. The Director of Nursing/Designee will identify any patterns or trends and report to the Quality Assurance and Performance Improvement committee at least quarterly. 12 VAC 5-371-250 (A). Resident Assessment, Cross Reference to F641. The MDS with the ARD of 02/01/18 for resident # 65 was modified to reflect accurate coding for section H 0300 and 0400 as "always incontinent". The modified MDS was transmitted to CMS on 12/5/18. The Resident Assessment Coordinators were reeducated on the importance of completion of MDS accurate regarding Bladder and Bowel. The Assistant Director of Nursing/Designee will review all MDSs completed for the past 30 days to ensure accuracy of section H 0300 and 0400. Any variances identified will be corrected in accordance with the RAI manual. MDS staff will be responsible for ensuring accurate coding on all MDS assessments. 3. The Director of Nursing/Designee will in-service MDS coordinators on the importance of coding accuracy according to the RAI manual. The education will include but is not limited to a review of the

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State of Virginia (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: \_ C 12/06/2018 B WING VA0068 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 305 MARCELLA ROAD COLISEUM CONVALESCENT AND REHABILITA HAMPTON, VA 23666 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F 001 F 001 Continued From page 3 RAI manual instruction for Section H. 4. The Assistant Director of Nursing/Designee will review 20% of MDSs completed weekly for six weeks to ensure accurate coding of section H 0300 and 0400. If any variances are identified, they will be investigated and or corrected. The Director of Nursing/Designee will identify any patterns or trends and report to the Quality Assurance and Performance Improvement committee at least quarterly. 12 VAC 5-371-220 (B). Free of Significant Medication Med Errors. Cross Reference to F760 1. Resident #387 was discharged to home on 5/30/2018 therefore no corrective action can be taken with resident at this time. The provider and resident representative were made aware of medication error at the time of discovery. 2. The Director of Nursing /designee will review the medical records of all current resident admitted within the past 30 days to ensure the Drug Regimen Review has been completed and reviewed with resident and/or resident representative to ensure the residents are free from significant medication errors. Any variances noted will be addressed and provider/ resident representative will be 3. The Director of Education/designee will inservice RNs and LPNs on "Drug Regimen Review" The inservice will include but is not limited to the importance of proper transcription of medication orders to prevent significant medication

errors. Staff were educated on the

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F 001 Continued From page 4	1025	F 001	, v, v/ 0,001 61	
F 001 Continued From page 4		F 001	process which includes comparing home or hospital discharge medic with the orders entered into the rerecord as well as reviewing the milist with the resident and /or reside representative to ensure accuracy ordered medications.  4. The Director of Nursing /designeriew 100% of newly admitted remedical records weekly for six we ensure the Drug Regimen Review been accurately completed and rewith resident and/or resident representative. Any variances ide will be investigated and/or correct Director of Nursing/Designee will any patterns or trends and report Quality Assurance and Performan Improvement committee at least of 12 VAC 5-371-220 (D). Nursing SC Cross Reference to F677.  1. Resident # 387 was discharged on 5/30/2018 therefore no correct action can be taken with resident time.  2. The Director of Nursing/designeriew the shower and bath schedurent residents for the past 30 densure all residents have received shower or verify any refusals have documented in the medical record. The Charge nurse will be response ensuring showers are offered and provided to resident twice weekly refusals are documented in the medical record on an ongoing basis.  3. The Director of Education/dewill reeducate RNs, LPNs and CN "ADL care provided to dependent	eation list sident edication ent of gnee will sidents' eks to o has eviewed edication ent of gnee will sidents' eks to o has eviewed edication ent of gnee will edication ent evices. ed home tive at this gnee will edule of days to d a e been d. sible for or any edical signee NAs on

State of Virginia (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: \_\_\_ B WING 12/06/2018 **VA0068** STREET ADDRESS. CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 305 MARCELLA ROAD COLISEUM CONVALESCENT AND REHABILITA HAMPTON, VA 23666 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** PREFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F 001 F 001 Continued From page 5 residents". The inservice will include but is not limited to a review of the facility policy for Showers and Tub Baths and the importance of ensuring staff are providing ADL care for dependent resident on a daily basis. The review also included the importance of documenting any refusals in the medical record and ensuring the resident care plan is reflective of his/her preferences regarding bathing. 4. The Director of Nursing/designee will review the shower and bath exception report weekly for six weeks to ensure resident are provided with showers twice weekly and/ or documentation of refusals is in the medical record. If any variances are identified, they will be investigated and or corrected. The Director of Nursing/Designee will identify any patterns or trends and report to the Quality Assurance and Performance Improvement committee at least quarterly. 12 VAC 5- 371 - 300 (B). Pharmaceutical Services. Cross reference to F761. 1. The multi dose vial of influenza vaccine was discarded according to the facility medication destruction policy on December 6, 2018. The staff were reeducated on the requirement of dating a multi dose medication upon opening. 2. The Director of Nursing/ designee has performed inspection of all medication carts, refrigerators and medication rooms to ensure all multi dose medications have been dated appropriately upon opening. Any open medications found undated were discarded according to the facility

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Medication Destruction policy.

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Statement of periclescies and plan of correction    X1) PROVIDER SUPPLIER   XA0068   X3) MATE SURVEY COMPLETED
NAME OF PROVIDER OR SUPPLIER  COLISEUM CONVALESCENT AND REHABILITY  TAG  SUMMARY STATEMENT OF DEFICIENCY  TAG  SUMMARY STATEMENT OF DEFICIENCY  (KA) ID  REGULATORY OR LSC IDENTIFYING INFORMATION)  F 001 Continued From page 6  F 001  Continued From page 6  F 001  3. The Director of Education/designee has reeducated RNs and LPNs on "Labeling and Storage of Drugs and Biologicals". The inservice included but was not limited to a review of the facility's policy "Storage and Expiration Dating of Medications, Biologicals, Syringes and Needles" as well as the protocol for discarding an undated open vial and ordering replacement from the pharmacy.  4. The Director of Nursing /designee will perform weekly inspections for six weeks of the medication refrigerators and carts to ensure all multi dose vials of influenza vaccine are dated when opened. Any variances identified will be investigated and/or corrected. The Director of Nursing/Designee will identify any patterns or trends and report to the Quality Assurance and Performance Improvement
ANME OF PROVIDER OR SUPPLIER  COLISEUM CONVALESCENT AND REHABILITA  (X4) ID PREFIX TAG  SUMMARY STATEMENT OF DEFICIENCIES PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION)  F 001  Continued From page 6  F 001  Continued From page 6  F 001  3. The Director of Education/designee has reeducated RNs and LPNs on "Labeling and Storage of Drugs and Biologicals." The inservice included but was not limited to a review of the facility's policy "Storage and Expiration Dating of Medications, Biologicals, Syringes and Needles" as well as the protocol for discarding an undated open vial and ordering replacement from the pharmacy.  4. The Director of Nursing /designee will perform weekly inspections for six weeks of the medication refrigerators and carts to ensure all multi dose vials of influenza vaccine are dated when opened. Any variances identified will be investigated and/or corrected. The Director of Nursing/Designee will identify any patterns or trends and report to the Quality Assurance and Performance Improvement
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